

# RULES

1. The captain has the right to refuse entry on board. In the event of any problems arising (inappropriate behaviour, maximum capacity reached, etc.), the captain may refuse entry to the shuttle and/or ask passengers to disembark.
2. Tickets and subscriptions are strictly personal. It is forbidden to sell them or give them to another person.
3. The trip between the Pôle fluvial and Centre-ville stops is offered free of charge to passengers who make a journey that is longer than the distance between these stops.
4. To be eligible to travel free of charge, all children under the age of 3 years must be accompanied by a relative.
5. Depending on the captain's approval, dogs are allowed on board provided they are kept on a leash; they are under the responsibility of their owners at all times. Breeds considered dangerous, i.e. American Staffordshire Terrier, English Terrier (Staffordshire bull-terrier), Pitbull Terrier, Dogo Argentino, Bull Terrier, Mastiff (all types) and Rottweiler must wear a muzzle.
6. Dogs are the only animals allowed on board.
7. Only folding pushchairs will be accepted on board, at the captain's discretion.
8. Only folding bicycles may be allowed, at the captain's discretion.
9. All persons disembarking from the shuttle and those wishing to come aboard must form an orderly queue.
10. Tickets for the river shuttle issued in previous years are not valid for the current year.

In the interests of everyone's safety and to ensure the shuttle operates smoothly, passengers are required to abide by these rules.

Please prepare your fare in advance to speed up the shuttle's departure.

**HAVE A NICE TRIP !**